PREPAID SERVICE

There's a convenient way to pay!

Prepaid Service is an optional billing program for City of Ocala utility customers. The prepaid program allows you to pay for utilities as you use them to make smaller, more frequent payments to fit your budget and lifestyle.



What are the benefits?

- No late fees.
- No disconnect or reconnect fees.
- Existing utility customers may apply their deposit to the current balance.
- Receive email, phone or text alerts of your account status.
- Roll past due balance into the prepaid program and pay it off a portion at a time.



Download the MyUsage app or visit MyUsage.com to track your account balance, daily usage and payment history!

What do I need to sign up?

All you need to sign up is a beginning credit of \$50, applicable service fee, prepaid agreement and alert form. From then on, you pay as much as you want, when you want!

View daily usage charges



